Dear Customer

Dundry Reservoir update

Work on our Dundry Reservoir on Downs Road is nearing completion. The new reservoir and pumping station will come into service by the end of October. There will still be a few things to do on site including the building of an access road, final commissioning and reinstatement of topsoil along with seeding and landscaping.

The remaining works on site is expected to take 2 weeks and so if all goes to plan will be complete in early November. The seeding and landscaping is a seasonal activity and will be starting shortly although it may not be possible to complete this until the next planting season, March next year. On the website I have included some photos of our Millmarsh reservoir which has also recently been finished. This will give you an idea of what the final site will look like. We will be working with those residents whose homes back directly on to the reservoir site to ensure the planting is sympathetic to their needs.

Once the reservoir and pumping station are in service, we will then run a test for approximately one month. Once this test is complete we will need to close Downs Road for 5 days from 30 November to disconnect the old reservoir from the water mains network.

The current communications mast on the old reservoir site needs replacing. It has been in place for 24 years and there are on-going safety concerns with the structure. Its replacement will happen in three stages: once the new reservoir is fully up and running we will start to dismantle the old mast, this is likely to take around two days; we will then start to prepare the site for the new mast – during this time a temporary mast will be in place; construction of the new mast is likely to start in April next year. We will write to you again closer to the time to inform you of the schedule. I have included some plans overhead of the new mast and its position.

If you would like further information about this scheme, including drawings of the new mast please visit our website: http://www.bristolwater.co.uk/work-in-your-area/new-service-reservoirs/dundry-service-reservoir/ or contact Customer Services on 0345 702 3797.
Yours faithfully

Rob Ellis
Public Relations Officer