Dear Customer

Dundry Reservoir update

Our new reservoir in Dundry has been in operation since October 2015 and is running well. All the connections have been made to the main and much of the planting has been completed.

With the new reservoir complete we now need to decommission the old site. You may have noticed in recent days that the old mast has now been taken down and a temporary one has been put up on the new site. The mast needs to be permanently replaced on the old reservoir site later this year, until then the temporary mast will remain in place.

In preparation for the new permanent mast, work on the old site will begin on 1 February and is scheduled to take approx...10 weeks. This work will involve the demolition of the old reservoir and the construction of a foundation for the new mast. The demolition work may be noisy at times and we apologise in advance for any inconvenience this may cause.

There are no planned road closures and limited construction traffic during this work so the impact should be at a minimum. Later this year we need to install an outlet main to the reservoir which is may involve some traffic management. We are currently planning this work along with renewing the main that runs along Dundry Lane. We will ensure the impact of these two bits of work will be kept to a minimum.

If you would like further information about this scheme, including drawings of the new mast please visit our website: http://www.bristolwater.co.uk/work-in-your-area/new-service-reservoirs/dundry-service-reservoir/ or contact Customer Services on 0345 702 3797.

Yours faithfully

Rob Ellis
Public Relations Officer