



Do you have a couple of hours a month to help us improve the quality of health care for North Somerset?

We are your consumer champion in Health and Social Care. We need your support to collect comments about the public's experiences in e.g. dentists, pharmacists, GPs, hospitals, and care homes.

Our volunteers:

- Run information sessions in libraries, leisure centres and hospitals.
- Talk to friends, family and neighbours
- Visit community groups (e.g. W.I., stroke support, toddlers groups)

They chat to people, collect information and pass it back to us. Everything we hear is recorded anonymously.

The Healthwatch North Somerset team analyses all comments to see if there are common concerns or trends (e.g. discharge from hospital delays, or difficulty getting a GP appointment). This information is shared with health and social care service providers, local commissioners and all other relevant bodies. Healthwatch North Somerset's mission is to improve the quality of local health and social care by sharing your opinions.

To find out more or to offer your time, contact Healthwatch North Somerset directly

www.healthwatchnorthsomerset.co.uk
01275 851400

contact@healthwatchnorthsomerset.co.uk
Registered charity No: 1158487