Press Release

“Unsure? Close the Door”

Age UK South Gloucestershire have been made aware of an incident where a bogus caller, claiming to be one of our representatives, cold called an older person offering to undertake some home decorating and repairs. The rogue caller then asked for money to buy materials.

Age UK South Gloucestershire want to remind older people across the area that we never make unsolicited cold calls to people’s homes. Our representatives help many older people, either our volunteers who offer a befriending service or our Information and Advice workers who help with benefits advice and form completion. However, their visit will never be unexpected. Our professionals always make appointments and never cold call.

In addition Age UK South Gloucestershire will never ask for any money for their advice. Neither will they ask if you keep money in your home.

Our professionals carry official identification and will encourage you to scrutinise it. If you are ever unsure about a caller who claims to be from Age UK South Gloucestershire please close your front door and call our office number. Our professionals will not be offended if you are cautious. If you feel unhappy or intimidated please call the police on 999.

If you think that you or someone you know has been a victim of a bogus caller please contact Trading Standards, Age UK South Gloucestershire or the police on 101. However if you feel a crime is in progress call 999.

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